

SUSTAINABILITY POLICY



At the National Hotel, we recognize our responsibility to operate in a way that respects the environment and benefits our guests, employees, and community. We are committed to continuously improving our environmental performance by integrating sustainable practices into our daily operations and preserving natural resources.

In delivering this commitment, our employees, management, guests, and suppliers will work together in these key commitments:

Promoting the health, safety, and well-being of both staff and guests by supporting wellness initiatives and fostering a healthy environment.

Maximizing waste diversion by:

- Preventing plastic waste through reducing single-use plastics and adopting refillable or compostable products
- Providing bulk containers for food and beverages served to guests
- Reducing paper use through awareness and digital alternatives
- Partnering with vendors to facilitate material returns and reuse
- Implementing recycling and composting programs across operations
- Participating in e-waste recycling initiatives

Preparing for natural disasters and emergencies through staff planning and guest safety protocols.

Prioritizing locally produced, environmentally responsible, and ethically sourced food and beverages.

Training staff to assist and recognize guests with varying needs.

Fostering environmental knowledge and responsibility among guests and employees through training, communication, and engagement activities.

Committing to the protection of local habitats (e.g., sea turtle nesting beaches) and collaborating with the community to raise environmental awareness by educating staff through various training programs (e.g., Marine Debris).

Establishing a Green Team that meets regularly every 1-2 months to guide and support ongoing sustainability efforts.

Continuously assessing and enhancing practices to improve sustainability performance over time.

Through these actions, we aim to provide exceptional guest experiences while protecting natural resources for future generations. This policy reflects our ongoing dedication to sustainability and will be reviewed annually by our Managing Director and Human Resources, to ensure progress and accountability.

For more information about the National Hotel's Sustainability Policy and Program, please contact: kjurisevic@nationalhotel.com.